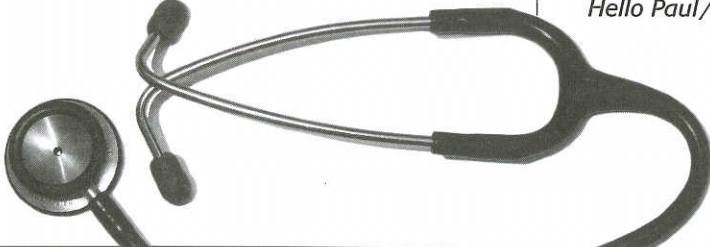
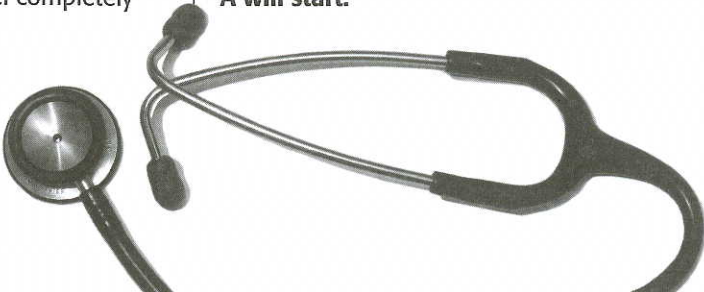


A Roleplay 1	Roleplay 2
<p><b>You're a family doctor. B is your patient.</b> You're new to this surgery and so you haven't met him/her before. When you meet a new patient, you like to find out as much as you can about them. Although you're in favour of traditional medicine too, you've recently become very interested in alternative medicine like acupuncture and massage. You think that some conditions can be better treated using alternative medicine, e.g. acupuncture for people with phobias or weight problems.</p> <ul style="list-style-type: none"> <li>• Find out as much information as you can about the patient e.g. age, job, family life, previous illnesses, operations.</li> <li>• Ask the reason for today's visit. Find out how long he/she's had this problem.</li> <li>• You don't like the medicine the patient usually takes, Calmozene. You prefer a natural one called Tranquil.</li> </ul> <p><b>B will start.</b></p> 	<p><b>You're a patient. B is your family doctor.</b> You know your doctor very well and you think that he/she likes you. That's why you call him/her by his/her first name (Paul/Paula) and not Dr Woods.</p> <ul style="list-style-type: none"> <li>• Today you've made an appointment with the doctor because you have some very strange symptoms (what are they?), and you are convinced that you have a problem with your heart. You want the doctor to take you seriously and confirm your suspicions!</li> <li>• Explain all your symptoms to the doctor.</li> <li>• Ask the doctor to take your blood pressure and temperature.</li> <li>• Tell him/her that you would like to see a specialist. Be prepared to argue with him/her if necessary.</li> </ul> <p><b>You start the conversation.</b> <i>Hello Paul/Paula. How are you?</i></p>

B Roleplay 1	Roleplay 2
<p><b>You're a patient. A is your family doctor.</b> You haven't been to the doctor's for some time so you're quite surprised to see that you have a new family doctor. You had known the previous doctor all your life. He knew all about your fear of flying and was very sympathetic to the problem. He also knew about your fear of needles and injections. You're going on holiday next week – by plane. Your old doctor always prescribed Calmozene – a tablet which relaxes you when you fly. If you take two before the plane takes off, you simply fall asleep and don't feel afraid. You know what you want – Calmozene! If you don't get it, you can't go on holiday. You are not very convinced by alternative medicine!</p> <ul style="list-style-type: none"> <li>• Answer any questions the doctor asks you about your age, job, family life, previous illnesses, operations. Explain the reasons for today's visit.</li> <li>• Ask the doctor to prescribe Calmozene and explain why you need it.</li> <li>• Only accept an alternative form of treatment you feel completely happy with.</li> </ul> <p><b>You start the conversation.</b> <i>Good morning doctor. You're new, aren't you?</i></p> 	<p><b>You're a family doctor. A is your patient.</b> You've been working for seven hours and you're very tired. Your last patient is a man/woman who comes to see you very often, always with a different problem. You think he/she might be a hypochondriac. For some reason, this patient always calls you by your first name. You hate that!</p> <ul style="list-style-type: none"> <li>• Ask him/her not to call you by your first name. Ask him/her to call you Dr Woods.</li> <li>• Ask what his/her symptoms are (this week) and how long he/she has had them.</li> <li>• Give your diagnosis (a virus) and refuse to send him/her to a specialist.</li> <li>• Prescribe some painkillers.</li> </ul> <p><b>A will start.</b></p>